

CAI University PARTNER PROFILE

Gary Gack

BUSINESS PARTNER PROFILE

Gary Gack has more than 40 years of diverse experience in the software and IT industry, including more than 20 years focused on process improvement. He is current President of Process-Fusion.net, a consulting firm that provides assessment, strategy advice, training, and coaching related to the integration and deployment of software and IT industry best practices. Gary Gack also participated as a Research Affiliate and Visiting Scientist in a collaboration with the SEI Software Engineering Measurement and Analysis (SEMA) group and others in creation of two new courses ("Measurement for Process Driven Improvement [MPDI]-1", which has a Lean Six Sigma process improvement ("DMAIC") focus and "MPDI-2" with a focus on more advanced aspects of Six Sigma, including elements of Design for Lean Six Sigma).



CREDENTIALS

- MBA from the Wharton School
- Lean Six Sigma Black Belt
- ITIL Foundation Certification
- ASQ Certified Software Quality Engineer (CSQE)
- Visiting Scientist with the Software Engineering Institute (SEI)
- Previous positions held include: President at Six Sigma Advantage, Inc.; President at IT Effectiveness, Inc.; Managing Consultant at Howard Rubin Associates (HRA)

- Lean Six Sigma Project Management
- Software and IT Best Practices
- Problem Project Assessments and Turnarounds

TRAINING COURSES

- "Low Calorie" Lean Six Sigma DMAIC (Green Belt)
- Capers Jones on Breakthrough Performance: Best Practices Integration

AREAS OF EXPERTISE

- Business Process Improvement
- Software Process Improvement
- Software Metrics

Continued on reverse...



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WEBSITE

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PUBLISHED

- Gary Gack has authored numerous white papers and articles. Among them:
 - Managing IT Implementation Projects with Facts and Data, April 2009
 - What Every CEO and GM Needs to Know About Software Projects: What Goes Wrong, Why, What YOU Can Do, March 2009
 - Best Practices Fusion - Integrating ITIL with Lean Six Sigma, June 2007
 - Best Practices Fusion - Integrating Lean Six Sigma and CMMI, June 2007
- Numerous white papers and articles on CMMI/Six Sigma; Six Sigma best practices; software professionalism, inspection, and PMO process improvement

ADDITIONAL SERVICES

- Process-Fusion.net provides assessment, strategy advice, training, and coaching related to the integration and deployment of software and IT industry best practices.